

## CABINET FOR HEALTH AND FAMILY SERVICES DEPARTMENT FOR MEDICAID SERVICES

James W. Holsinger, Jr., M.D.

Secretary

275 E. Main Street, 6W-A Frankfort, KY 40621 www.chfs.ky.gov Shannon R. Turner, J.D. Commissioner

TO: All Kentucky Medicaid Providers

FROM: Shannon R. Turner, J.D.

Commissioner

DATE: November 7, 2005

SUBJECT: Fiscal Agent Operations Transition to Electronic Data Systems (EDS) in 22 Days

Later this month, EDS assumes fiscal agent operations from Unisys on November 28, 2005.

In our last communication, we highlighted the following key Transition dates. All dates remain the same. One update: the Bulletin Board System (BBS) and the Web DDE will begin to accept claims at 8:00 AM EST on Thursday, November 24.

To facilitate your submissions during the transition to EDS, the EDI Help Desk will be available November 24 and November 25, from 8:00 AM to 6:00 PM EST.

Event	Date	Comments
Last Day Unisys Accepts Paper Claims	Tuesday, November 8, 2005	Paper claims received on or before this date are processed by Unisys.
First Day EDS Accepts Paper Claims	Wednesday, November 9, 2005	<ul> <li>Paper claims received on or after this date are processed by EDS.</li> <li>The PO Boxes remain the same; please change the addressee to 'EDS' on this date.</li> </ul>
Unisys Stops Receiving Electronic Claims (BBS and Web DDE)	Wednesday, November 23, 2005 3:00 PM EST	Please be aware of the cut-off time due to the holiday.
EDS starts Receiving Electronic Claims (BBS and Web DDE)	Thursday, November 24, 2005 8:00 AM EST	<ul> <li>The bulletin board system (BBS) and KY Health-Net site will be down for a short period.</li> <li>BBS phone number (800-741-0135) remains the same.</li> <li>Web DDE site (PROVIDER.KYMMIS.COM) remains the same.</li> <li>EDI Help Desk Number (800-205-4696) remains the same.</li> </ul>
Unisys' <b>Last</b> Capitation and Payment Processing Cycle	Wednesday, November 23, 2005	<ul> <li>Unisys will generate and send the RAs the week of November 28, 2005.</li> <li>Pended claims are transferred to EDS.</li> <li>This cycle includes:         <ul> <li>Paper and electronic claims received by November 4th will be processed for payment on November 23rd.</li> </ul> </li> </ul>
EDS' First Capitation and Payment Processing Cycle	Friday, December 2, 2005	This cycle includes:  Paper and electronic claims received by November 10 <sup>th</sup> will be processed for payment on December 2 <sup>nd</sup> .



## Update on Transition of Fiscal Agent Operations to EDS November 7, 2005 Page 2

Your EDS provider representative team is available to answer your questions on the Transition. Please contact your provider representative with any questions, concerns, or issues pertaining to the claims billing process. You may also contact Bernice Shelton, System Liaison Manager, at 502-209-3176 or by email at Bernice.Shelton@EDS.com.

Bernice Shelton 502-209-3176	BRENDA ORBERSON 502-209-3053	STAYCE TOWLES 502-209-3052		VICKY HICKS 502-209-3051	
ASSIGNED COUNTIES	ASSIGNED COUNTIES	ASSIGNED COUNTIES		ASSIGNED COUNTIES	
Boone	Anderson	Allen	Perry	Adair	McLean
Campbell	Bath	Barren	Pike	Ballard	Meade
Carroll	Bourbon	Bell	Robertson	Breckinridge	Muhlenberg
Gallatin	Boyle	Boyd	Rowan	Bullitt	Nelson
Grant	Clark	Bracken	Simpson	Butler	Ohio
Jefferson	Estill	Breathitt	Warren	Caldwell	Russell
Kenton	Fayette	Carter	Wayne	Calloway	Taylor
Oldham	Franklin	Clay	Whitley	Casey	Todd
Pendleton	Garrard	Clinton	Wolfe	Christian	Trigg
Trimble	Harrison	Cumberland		Carlisle	Union
	Henry	Elliott		Crittenden	Washington
	Jackson	Fleming		Daviess	Webster
	Jessamine	Floyd		Edmonson	
	Laurel	Greenup		Fulton	
	Lincoln	Harlan		Graves	
	Madison	Johnson		Grayson	
	Mercer	Knott		Green	
	Montgomery	Knox		Hancock	
	Nicholas	Lawrence		Hardin	
	Owen	Lee		Hart	
	Powell	Leslie		Henderson	
	Pulaski	Letcher		Hickman	
	Rockcastle	Lewis		Hopkins	
	Scott	Magoffin		Larue	
	Shelby	Martin		Livingston	
	Spencer	Mason		Logan	
	Woodford	McCreary		Lyon	
		Menifee		Marion	
		Metcalfe		Marshall	
		Monroe		McCracken	
		Morgan			
		Owsley			

First Health Services will assume the Provider Enrollment operations on November 28, 2005. Please find below the new PO Box and Fax numbers. If you have any questions, please contact First Health Services Provider Enrollment at 1-800-635-2570.

CURRENT	NEW
P.O. Box 2110	P.O. Box 22449
FAX # 502-226-1898 and 703-917-4923	FAX # 502-394-5101

